

Thank you for trusting us with your health care. We're proud to offer you and your loved ones the expertise, resources and innovation of our region's only nationally ranked academic health center.

We have many additional ways we're working to keep our patients safe and protected during the novel coronavirus (COVID-19) pandemic. There are some that involve you, as a patient, and family members or friends who may want to come with you. We want to share these in advance, so you know what to expect, and so you know how we're partnering in your care to help keep you safe and healthy.

- To help support social distancing, we are asking all patients to consider **replacing in-person appointments with video appointments** through the MyUCDavisHealth app, both for flu-like symptoms and regular topics of concern. These could include your visits pre- and post-procedure — from the comfort and convenience of your own home. We also have ways that patients can safely arrive for appointments without waiting together in a waiting room.
- We are **screening appointment requests** to identify patients with cold/flu-like symptoms, and converting those to video visits whenever possible.
- We are **limiting the number of caregivers** who can accompany patients during appointments at our clinic and medical office locations. For everyone's safety, only one essential caregiver may accompany patients, and caregivers with any cold/flu-like symptoms are not allowed.
- When people do visit us in person, we're asking everyone **health screening** questions as they enter the building or check in for their appointment. Anyone who with cold or flu-like symptoms is **handled separately** from other patients.
- Every person entering our care facilities, including our employees, is **screened daily** and required to report whether they have, or have recently experienced, specific kinds of symptoms. This is one of many ways we are making sure our health care workers are well and ready to carefully care for you.
- We're requiring various kinds of **masking** in our clinical care areas. This helps prevent the possible spread of viruses, even from people without symptoms.
- When in-person care visits to our outpatient clinics are necessary, we are asking **patients with symptoms of sickness to wear a mask** and **keeping them separated from others** in order to protect everyone else around them. Care staff who assist these patients also wear special protective equipment and use special procedures separate from other staff and patients.

- As a research university, we've **validated our own highly accurate COVID-19 test**, with results available in a few hours. With this reliable test, we are now **testing all patients in our hospital**, to know the status of every patient, including patients coming in for same-day operations, and expectant mothers (a few days before expected birth). We are also testing patients in sensitive outpatient locations, to help protect immune-compromised patients, such as those receiving chemotherapy in our nationally ranked Comprehensive Cancer Center.
- We are **restricting visitors** at UC Davis Medical Center. With specific exceptions, patients may have one visitor (who must remain in the room with the them). Visitors are pre-screened, and must have no signs of illness and not have a recently confirmed case of COVID-19. More information is available here: <https://health.ucdavis.edu/medicalcenter/visitors/visitors.html>
- We have **increased cleaning, especially of high-touch surfaces** such as counters and elevator buttons. We now have more staff conducting more cleaning, more often, all day long.

The goal of all of these policies is to prevent infections, including the coronavirus, and make sure your care at UC Davis Health is safe and that we're keeping you healthy. As in any hospital or clinic, there are many other infection control and management measures in place at all times.

UC Davis Health routinely treats patients with infectious diseases, and we use nationally recognized standards and infection prevention practices with every patient, including those suffering from coronavirus infections and those suffering from the infectious diseases we see more frequently.

Since we have the power of an entire university partnering with us, we are able to bring you the best in care, informed by evidence and research, and grounded in the latest science and technology. Together, we are working to care for everyone, and to make sure everyone gets excellent care.

For more information, please visit health.ucdavis.edu/coronavirus.